How to pay loans in closed banks

Borrowers of banks ordered closed by the Bangko Sentral ng Pilipinas (BSP) are still required to pay their loans despite the bank's closure. Here are ways to do it through PDIC, which is the designated Receiver of closed banks:



1. At any Philippine National Bank (PNB) branch

Fill out the PNB Payment Slip and send a copy of the validated Payment Slip to PDIC through e-mail at pad@pdic.gov.ph, or through mail addressed to the Public Assistance Department, PDIC, 3rd Floor, SSS Building, 6782 Ayala Avenue corner V.A. Rufino St., Makati City 1226

LOANS



2. In person at the PDIC Head Office

Payments are accepted at the PDIC **Public Assistance Center (PAC)** located on the 3rd Floor of the SSS Building, 6782 Ayala Avenue corner V.A. Rufino St., Makati City. However, personal visits to the PDIC are strictly **by appointment** only in compliance with health and safety protocols.



3. Through Postal Money Order (PMO) or check

Payable to the designated account name for the closed bank, PMO or check payments should be sent via mail to: PDIC **Loans Management Department**, PDIC, 5th Floor, SSS Building, 6782 Ayala Avenue corner V.A. Rufino St., Makati City 1226

For additional information and requests for appointment, contact PDIC through any of the following:

- pad@pdic.gov.ph or designated e-mail address of the closed bank
- www.facebook.com/OfficialPDIC
- (02) 8841-4141 (for those within Metro Manila)
- 1-800-1-888-PDIC or 1-800-1-888-7342 (for those outside Metro Manila)